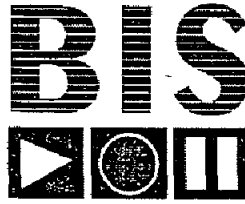


Business Information Systems, Inc.
 1350 NE 56th Street - Suite 300
 Fort Lauderdale, FL 33334
 954-493-7377
 www.bisdigital.com



Invoice

Date	Invoice #
11/3/2016	71797

SOLD TO

Panola County
 Attn Judge Lee Ann Jones
 110 S Sycamore, Room 216-A
 Carthage, Texas 75633

SHIP TO

Panola County
 Attn Erin Johnson
 108 S Sycamore, Room 300
 Carthage, Texas 75633

Cust Acct #	P O Number	Terms	Due Date	Rep
PAN700		SEE BELOW	11/30/2016	MNT

Quantity	Item Code	Description	Start Date	End Date	Price Each	Amount
1	MNT-R-D	#17-12-A-69218R Renewal Contract BIS Digital Recording System Maintenance (see attached contract for equipment list)	1/1/17	12/31/17	7,110 00	7,110 00
1	MNT-R-V	Hosted Video Conferencing Yearly Subscription (1 User)	1/1/17	12/31/17	2,625 00	2,625 00
2	DCR SAS	Annual DCR Software Assurance (per license) Coincides with Maintenance Contract	1/1/17	12/31/17	350 00	700 00
	PAYMEN	Payment due in advance of contract expiration to ensure continuous coverage. Please remit payment no later than 11/30/16				
Please include your account number and invoice number on all payments. Thank you					Sales Tax: (0.0%)	\$0 00
					Total Due:	\$10,435 00

Thursday, November 03, 2016

Panola Co (TX)
108 S Sycamore
Carthage, Texas 75633

Attn Judge Lee Ann Jones

RE: BIS Digital Support Agreement Renewal

Annual Contract Term: 1/1/2017 – 12/31/2017
Account #: PAN700
Contract #: 17-12-A-69218R
Amount Due: \$10,435.00
Invoice #: 71797

Dear Judge Jones:

Enclosed please find your full service contract renewal agreement for the coming year

Please sign the enclosed agreement, keeping a copy for your records, and return the original to us with your purchase order and payment To place your contract in effect as soon as possible, you may fax your contract renewal to us at 954-493-6541

Please remember, without a contract in place, our current per call rates will be in effect For continuous coverage, an immediate response is greatly encouraged. Our terms are payable in advance, and will reflect a due date of 11/30/16 (Any equipment or options added during the contract year are prorated and added at the conclusion of warranties)

Thank you for the opportunity to serve all of your recording and transcription needs If you have any questions, please feel free to contact me at 800-834-7674 Ext 4523 or via email Kettia.Pierre@bisdigital.com

Best regards,


Kettia Pierre
BIS Digital, Inc.

Enclosures

Recording System Support Agreement

Between

BIS Digital, Inc.
1350 NE 56th Street, Suite 300
Fort Lauderdale, FL 33334-6142
Phone (800) 834-7674
Fax (877) 858-5611
Email support@bisdigital.com

And

Panola Co (TX)
108 S Sycamore
Carthage, Texas 75633
Phone (903) 693-0391
Contract # 17-12-A-69218R

BIS Digital, Inc or its appointed service representative agrees to provide system support for the software and hardware listed below in accordance with the terms and conditions of this agreement


1 TERMS AND CONDITIONS


- A The term of this agreement is for a period of (12) months from the effective date. Either party upon written receipt, with a ninety 90-day notice, may cancel this agreement. In the event of early termination of service agreement, BIS Digital, Inc will refund monies based upon contract amount prepaid by customer less actual cost of service provided during abbreviated term, or pro-rated amount based upon time remaining in contract term rounded to end of month of termination, whichever is less.
- B The agreement entitles the USER to 24 hours per day, 7 days per week telephone support and on-site support Mon- Fri (8am – 5pm EST) on covered items.
- C User training. This agreement covers all users training at the user's site during the term of agreement at mutually agreed upon times.
- D This support agreement is for the USERS integrated system. Any changes or enhancement will be billed for additionally.
- E Charges for maintenance and support for reasons outside of BIS Digital control arising from neglect, negligence, misuse, acts of god or modifications to, or failures of systems software and/or hardware not covered under this contract resulting in corruption of BIS Digital software setup/configuration shall be billed at BIS Digital published rates.

2 COVERAGES

- A DCR Software (all BIS Digital supplied licenses). This support agreement is for the USERS current DCR Software version. The USER is not obligated to upgrade since support is available for previous versions. DCR Software Assurance, which provides for all new feature and function upgrades, are billed for at an additional \$350/yr per system. BIS Digital will provide on-line user training as well as on-line diagnosis and repair (web connection required).
- B Hardware (all BIS supplied Tower PC s, Servers and Video and Telco Interface Boards). BIS will provide replacement or repair. BIS Digital will repair or replace system critical parts at customer site. Customer will be responsible for shipping defective part to BIS Digital. * Special Note CPU and Motherboards on computers over 48 months old may no longer be available causing the computer to be obsolete. In this event, BIS will provide a \$300 computer replacement credit.
- C Hardware Accessories (Digital Mixers, PA components, Microphones, Hearing Impaired Devices, USB Foot Controls). BIS Digital will provide replacement or repair. Customer will be responsible for shipping defective unit to BIS Digital. BIS Digital will replace or repair and ship back to customer.

Initials




BIS Digital


Customer

Business Information Systems, Inc
1350 NE 56th Street, Suite 300 Ft Lauderdale, FL 33334
Phone 954-493-7377 Fax 954-493-6541

- D Excluded Hardware (Laptop Computers, All Display Monitors and Headsets) BIS Digital will handle repairs via Manufacturer's warranties (i.e. Dell, Toshiba,) but will offer no extended warranties directly
 - E On-Site BIS Digital Technical Support BIS Digital will provide on-site technicians for emergency service during normal working hours at no charge. Emergency is defined to be a complete system down
- 3 CUSTOMER RESPONSIBILITY
- A A proper backup of all data on a regular interval
 - B A USER appointed systems administrator to act as a liaison with the support department
- 4 CONFIDENTIALITY
- A BIS Digital, Inc agrees that all data that may be entered into the system is strictly confidential and shall remain the property of the USER. Business Information Systems shall not, without prior written consent, disclose to any third party any such data acquired in connection with this agreement or any other services
- 5 PAYMENT
- A Invoices shall be sent once per year and payment shall be due in full upon receipt
 - B At Business Information Systems option, support coverage may be halted for non-payment of any invoice greater than sixty (60-days) beyond the due date
- 6 LIABILITY
- A In no event shall Business Information Systems, Inc be liable for any direct or indirect losses or damages, or any other claims arising in connection with this agreement to the USER, including loss of data or earnings due to equipment down time
 - B Business Information Systems sole responsibility with respect to the maintenance and support shall be limited to those outlined in this agreement
-

Initials

 
BIS Digital Customer



This contract covers the following equipment

Purchased on Invoice# 69219R

- DCR (4 Channel) Digital Audio/Video Recording Software w/Software Assurance (2)
- 2nd Video Channel for DCR Products (2)
- 3rd Video Channel for DCR Products (2)
- Courtroom IP Camera (4)
- USB over Cat5 Range Extender (2)


Purchased on Invoice# 69218R


- Evidence Presentation Annotator (2)
- Professional Digital PA Mixer w/8ch USB out (2)
- BIS Projector Optoma (1)
- Low Profile Wall Mount (1)
- Network Switch (8 Port) (2)
- Control System Protocol Converter (1)
- Wireless HDMI Kit (2)
- Digital Presentation Scaler/Switcher (11in / 2 out) (2)
- HDMI over Cat5 Distribution Amp (1in/8out) (2)
- Additional Receiver for Wireless HDMI Kit (8)
- Wall Plate Receiver for BIS-HDMI-CAT1/x (14)
- Hanging Microneck Condenser Microphone (White) (4)
- Hardware Control Server Lite (1)
- HDMI over Cat5 Distribution Amp (1in/4out) (2)
- Receiver for BIS-HDMI-CAT1/x (8)
- HDMI Cable (25ft) (2)
- USB over Cat6 Extender (Evidence Presentation Annotator only) (2)
- USB Video Capture Device (Series 2) (2)
- Network Switch w/PoE Series 2 (8-Port) (2)
- Ceiling Mount for 5000 Lumens Projector (1)
- Unipoint Boundary Microphone with mute & BE Stand (4)

Purchased on Invoice# 69217

- Hosted Video Conferencing Yearly Subscription (Single Conference up to 25 Users) (1)

Initials


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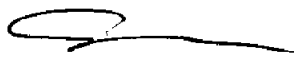
The terms and conditions stated herein form the complete agreement between the parties. Please note. Any additions to this agreement (new systems) will be prorated to coincide with this contract.

Start Date 1/1/2017
End Date 12/31/2017
Annual Cost \$10,435.00
Contract # 17-12-A-69218R
Invoice # 71797

Accepted By

BIS Digital, Inc

Panola Co (TX)



By Steve Coldren

By

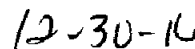
President



Title

Title

November 3, 2016



Date

Date

Initials



BIS Digital

Customer